

CATEGORY	Nursing
Effective Date:	09/03/2020
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Visitation Policy

Policy

It is the community's policy to ensure that the community is opened in a safe and effective manner. Ensuring the safety of the residents, staff, and family members is paramount. In the pursuit to reestablish visitation of the communities' residents, the community's goal is to maintain the safety of all parties that are involved in the opening of the community. At any point that the community should have a new case, the community will notify families, residents and staff, the facility will remain open and all precautions to ensure the continued safety of all will be maintained. It is at the community's express purpose to ensure that residents are allowed to spend time with their family without restrictions or interruptions. Families will be notified of any positive COVID test in residents and staff. The community will follow the policy and procedure set according to the CMS/CDC guidelines. The community has no limitation on the amount of visitors that a resident may have. Any person that is infected with COVID that does not meet the most recent criteria from the CDC to end quarantine will not be allowed entrance into the community. Any person showing, presenting signs or symptoms of, or disclosing the presence of respiratory infection; including cough, fever, shortness of breath, sore throat, chills, headache, muscle pain, repeated shaking with chills, new loss of taste or smell, or any other COVID symptoms identified by the CDC will not be permitted to enter the community. Any person who has been in contact with any person(s) known to be infected with COVID who does not meet the most recent criteria from the CDC to end isolation will also not be permitted into the community. All visitor(s) MUST immediately inform the community if they develop a fever or any symptoms consistent with COVID, or test positive for COVID within 14 days of visitation to the community. It is the stance of the community that every individual will comply with community screening, community policy on infection control, the usage of PPE, hand hygiene, signing in and out and following the protocols of the community.

Procedure

1. The community will not prohibit the entry of any individual;
 - A. Family members, friends and individuals visiting residents who are positive for COVID will be given and expected to wear appropriate PPE.
 1. These individuals will be given appropriate PPE to ensure the safety of the visitor (s), resident(s), and staff. PPE is to include face mask, gown, gloves, and face shield. These individuals may provide their own goggles if they are CDC appropriate.
 2. These individuals will be required to submit to community screening, upon each visit.
 3. If any of these individuals have s/s of COVID-19 they will not be allowed into the community. If any of these individuals develop any fever, SOB or other symptoms that are related to COVID, they are to notify the community immediately.
 4. The community will NOT provide COVID testing for any visitors.
 - B. Hospice or palliative care workers care for residents in end of life. (These individuals will provide their own PPE).
 - C. Any individual(s) or provider(s) that are providing necessary health care to a resident (HHC Nurses, VA Nurses), provided that these individuals 1) comply with the most recent CDC requirements for PPE 2) are screened per community protocol for signs and symptoms of COVID prior to entry and 3) comply with the CDC and facilities most recent infection control requirement. (These individuals will provide their own PPE).
 - D. Community Staff- (community will provide appropriate PPE to staff members)
 - E. Community residents- (community will provide cloth face mask and or surgical mask whichever is available).
 - F. Attorneys of Record, Public Guardians and Professional Guardians for court matters if virtual or telephonic means are unavailable (appropriate PPE will be provided for these individuals).
 - G. Representatives of the federal or state government seeking entry as part of his or her official duties, to include but not limited to; Ombudsmen, DCF, AHCA, DOH, department of Elder Affairs. (These individuals will be provided with appropriate PPE).

Essential caregivers are defined as individuals who have provided services and/or assistance with activities of daily living to help maintain or improve the quality of life for a community resident. (There are no limits to visitation).

Compassionate care visitors are defined as individuals that provide emotional support to help a resident deal with a difficult transition or loss, upsetting event, or end-of-life. (There are no limits to visitation).

If applicable the community will provide education on the community's infection control policy and how to appropriately DON and DOFF PPE. Individuals that have been identified as essential caregivers and compassionate care visitors will sign documentation that they understand and have been educated on the community's infection control policy, screening process, singing in and out, DONING and DOFFING PPE, and hand Hygiene.

- A. In reference to **essential caregivers** the resident may have visitation without restrictions.
- B. Visitors may visit residents within visiting times and if an emergency maybe allowed in the campus after hours by campus security.
 - 1. Visiting times will be from **9am-7pm daily and if after hours campus security will allow visitors on the campus.**
 - 2. Each visitor must check in at the front desk, complete screening and sign in appropriately. If visitor has signs and symptoms of COVID, the visit will be refused. Refusal to complete any of the required process will result in a refusal of visit.
 - 3. Each visitor will adhere to the community's infection control policy and will maintain 6 feet of social distancing.
 - 4. Each visitor will keep provided PPE in place during the entire visit and will follow facility hand hygiene process
- C. In reference to **compassionate care visitors** the resident may have visitation without restrictions. **In the event a resident essential caregivers and compassionate care visitors and it is an end-of-life all caregivers will be allowed.**
 - 1. Visits will have limited restrictions as per the campus policy and visiting days are 7 days per week from 9am-7pm, if an emergency visitor will be allowed on campus by campus security.
 - 2. Each visitor must check in at the front desk, complete screening, and sign in appropriately. If visitor has signs and symptoms of COVID visit will be refused. Refusal to complete any of the required process will result in a refusal of visit.
 - 3. Each visitor will adhere to community's infection control policy and will maintain 6 feet of social distancing.
 - 4. Each visitor will keep provided PPE in place during the entire visit and will follow facility hand hygiene process.
- D. The community shall clean and sanitize visiting areas after each visit and as needed with EPA approval cleaning solution.
- E. In reference to general visits (meaning individuals other than essential caregivers or compassionate care visitors). - General Visitors will be provided face mask for visits if they do NOT have their own mask.
- F. Visiting hours for general visits are daily from 9am-7pm, if an emergency should arise visitors will be allowed on campus by campus security.
 - 1. They must be 18 years of age and older
 - 2. Wear a face mask and perform proper hand hygiene
 - 3. Must sign a consent form noting understanding of the community's visitation and infection control prevention and control policies.
 - 4. Maintaining of 6 ft. for social distancing.
- G. If applicable the community will provide infection control, Donning, Doffing PPE, hand hygiene, signing in and out, by the community's educator. The educator will host a class to compassionate care visitors, essential caregivers on facility policies. Staff will monitor for the adherence to the infection control policy and adhering to wearing PPE.

It is the Campus expressed desire to ensure all residents are allowed free flowing visitations, with minimal restrictions. Families will be notified of any positive COVID test. The facility will follow the policy and procedure set according to the CMS/CDC guidelines.