



COVID-19 UPDATE

AND OTHER HELPFUL INFORMATION

For Residents, Family Members, and Staff

Tuesday, November 24, 2020

Cumulative Active COVID-19 Cases at The Pines (11/24/2020)

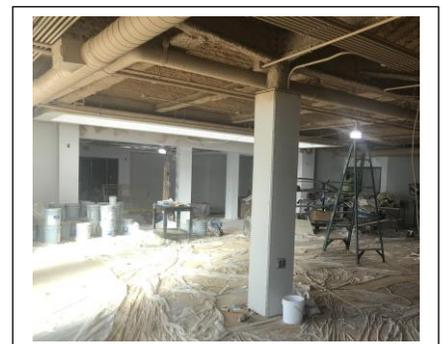
No cases

Construction Corner

We have reached a major building milestone! Rodgers Builders has successfully completed our New Nursing Wing, one of the central elements of our expansion project. Workers are now installing final furnishings and completing the last of the punchlist items. Last Friday, four residents moved into the completed second floor neighborhood and more residents are transferring to this new building this week.

To read this week's Rodgers report, which includes photos of the various rebuilding projects, please click this link: [Rodgers](#). Below are some highlights:

- **Villa #1:** Carpet, appliance, and bathroom accessory installation.
- **Villa #2:** Interior paint, balcony railing, and wire shelving installation.
- **Phase 4/5 Dining:** Prime painting and continued drywall.
- **Davidson Room addition:** Millwork and prime painting continues.
- **Fitness Center:** Ongoing painting and drywall finishing.
- **Photos** (from left): Nursing wing Living Room (still to be furnished); Marketplace Dining, expanded Fitness Center.



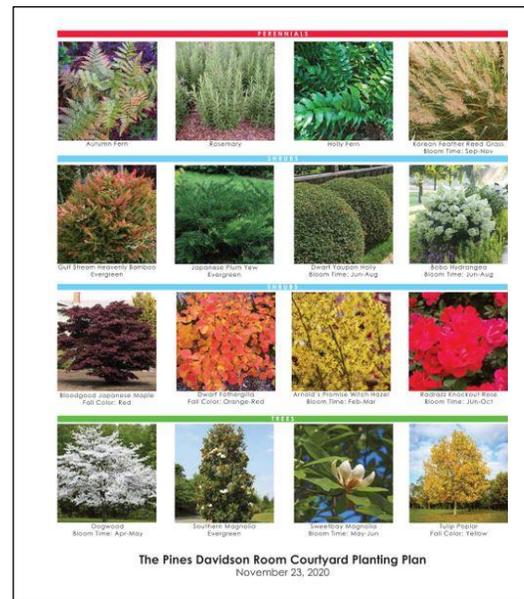
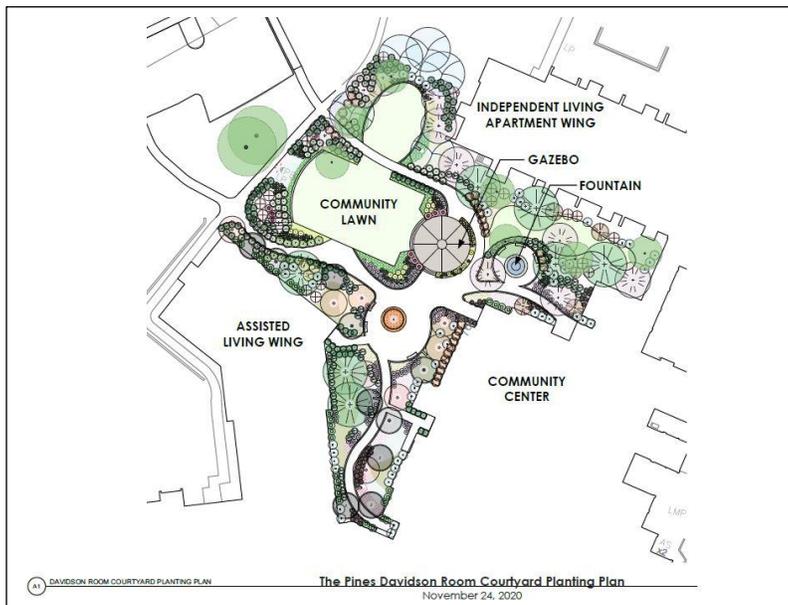
A Note from The Pines' Landscaping Architects, Surface 678

As you know, The Pines is in the final stages of building the new Davidson Room. As construction nears completion (scheduled for January 2021), the focus will shift to finishing the interiors and beginning the landscape restoration and enhancements in this area. We are excited to once again share the plans for the Davidson Courtyard, including the plan rendering and plant imagery presented to residents by Surface 678's landscape architects in late winter of 2020. The enhancements directly respond to resident requests to include specific features from the previous courtyard, as well as to improve the area overall.

At the heart of the courtyard is the new community green and gazebo, with sidewalks meandering through the landscape with seasonal gardens and a fountain seating area. The community green is now shaped with recreation and social events in mind, well-drained to provide firm footing and a comfortable walking surface to accommodate croquet, bocce, and yoga. At one end of the community green is the beautiful, mature mulberry tree and at the other end will be the new gazebo, which will provide an accessible entrance to the elevated, covered seating area. The fountain, located behind the gazebo in a quiet area of the courtyard, is being rebuilt and the original statuary will be returned as the centerpiece. The sidewalks in the common areas are more generously sized to offer greater flexibility in use by all residents throughout the year, whether it is informal groups for conversation or setting up tables for outdoor learning, crafts or events.

The replacement Davidson Room would not be possible without upgrades in utilities and changes to previous courtyard drainage patterns. New utilities required deep underground trenching through roots, and the re-grading being done is the minimal disturbance possible to assure positive water flow during heavy rainfall and in order to provide for resident safety and prevent flooding of interior spaces. The impact to the roots was too significant to save 4 trees which were within the confines of the construction fence, due to concerns for structural safety and the long-term health of the trees. The 4 trees recently removed from the courtyard were specifically identified in the initial landscape architects' presentations in early 2020, and their removal makes possible all the restoration and improvements described above, in particular the gazebo and community green. Trees to remain include the large river birch near the hallway connecting the apartment building to the community center, a large honey locust, the stately mulberry, 2 red maples adjacent to the mulberry tree, and the trees closer to Magnolia Ct. The landscape enhancements will include new plantings greatly exceeding the number of trees being removed: 7 new canopy trees, 5 new evergreen trees, and more than 20 new small flowering trees.

We are looking forward to the new, enhanced Davidson Courtyard - not only for its new landscaping, but to seeing Pines residents, families and friends actively using the space in more ways than ever before possible. Please click on the following links to see the rendering and planting plans (next page) in larger form: [Garden Courtyard](#) and [Planting Plan](#)



Continuum Update

As you know, Continuum will be installing DTA's or other devices in resident homes between November 30th and December 4th. A Continuum representative, Sabrina Ellis, will be at The Pines on Monday, December 7th beginning at 9:30 am. (but not on Friday, December 4th as previously noted). Ms. Ellis will set up accounts for anyone who wants additional boxes. A technician will be on-site that day with boxes as well.

Residents participated recently in two Continuum information Zoom sessions in preparation for the conversion of their TV services to an all-digital format. The following are questions and answers that emerged during the meetings:

1. *How big are the devices?*

- The DTA box is 3.5d x 4.5w x 1h (pictured right)
- The HD Box is 8.5d x 13.5w x 2.5h
- The HD/DVR is 10.5d x 18.5w x 3h.



2. *How do I know what kind of box I have now?*

- Please call customer service at 704-235-6327 and follow the prompts for RESIDENTIAL ACCOUNTS. The customer service representative can tell you what services and devices you currently have.

3. *Will I continue to receive the channels that I currently have?*

- Yes – the new DTA boxes will allow you to get all of your current channels.

4. *If I have an HD Box already, can I get 6 months free?*

- No, this is an offer for those who do not already have an HD box.

5. Does the DTA box record shows?

- No, only the HD/DVR box has recording capabilities.

6. How many DTA boxes can I get?

- Residents can get a maximum of two. The first DTA box is free through October 2021. The second DTA boxes will cost \$2.99 per month. If a third device is needed, it would need to be a HD or HD/DVR box. A resident can get up to 2 HD (or HD-DVR) set-top boxes FREE for six months.

7. How will I know when a technician will be coming to my home?

- We will distribute the installation schedule and approximate timelines prior to Monday, 11/30.

8. What types of precautions will be taken when the tech is in my home?

- The Continuum tech will be accompanied by a Pines employee. The tech will be screened prior to starting work and will wear a mask throughout. If you are home when the tech arrives, please wear a mask and maintain generous social distancing. Once the installation is complete, they will provide you with materials about your device and Continuum's services.

Climbing Clematis

A staff member shared this photo of a clematis on her home's mailbox.



No COVID-19 Update on Thursday, November 26th – Thanksgiving Day

The Pines will not distribute a COVID-19 Update this Thursday, November 26th, due to the Thanksgiving holiday. Our next Update will be shared on Tuesday, December 1st.

Along with a special Thanksgiving breakfast treat, our dining staff will be dropping off a little gift from The Pines to help begin a pleasant, and certainly memorable, day of giving thanks. We are grateful to everyone in our community for the special ways in which they have expressed their care and support of fellow residents and for the staff. Our best wishes during this special day.

Regardless of where you are celebrating or with whom, please continue to protect yourself and others from the spread of the coronavirus. If we all do this, we can be even more grateful at future Thanksgiving celebrations.

Closing Images

Recent photos of camellias glowing in the morning light in a staff member's garden.

