



COVID-19 UPDATE

AND OTHER HELPFUL INFORMATION

For Residents, Family Members, and Staff

Tuesday, November 17, 2020

Cumulative Active COVID-19 Cases at The Pines (11/17/2020)

Health Center Staff (Nursing): 1 Case

Family Member as an Essential Care Giver for an IL Resident

The Pines currently permits a resident in Independent Living to have essential care provided by private duty agency staff. Recognizing that residents may have a care need that can be met by a family member instead of private duty help, The Pines is changing its COVID-19 practices to now permit a family member to provide limited care to an Independent Living resident, provided that a doctor's order supports the need for care and The Pines' nursing staff approves the request. An Independent Living resident who is interested in getting clearance for a family member to provide essential care should contact Margo Caldwell, the Wellness Clinic Nurse at ext. 1457. As always, any campus visitor must complete a screening form and have their temperature taken prior to being admitted to the campus.

Thanksgiving Holiday Guidance

Many public health agencies are providing helpful information regarding how to be safer during the upcoming Thanksgiving Day holidays, should you choose to gather with others. You may find the following guidance of interest, recently made available by the North Carolina Department of Health and Human Services: [Guidance for Thanksgiving](#). Residents without internet access may request a paper copy from our reception desk at ext. 1100.

Follow the Three Ws!

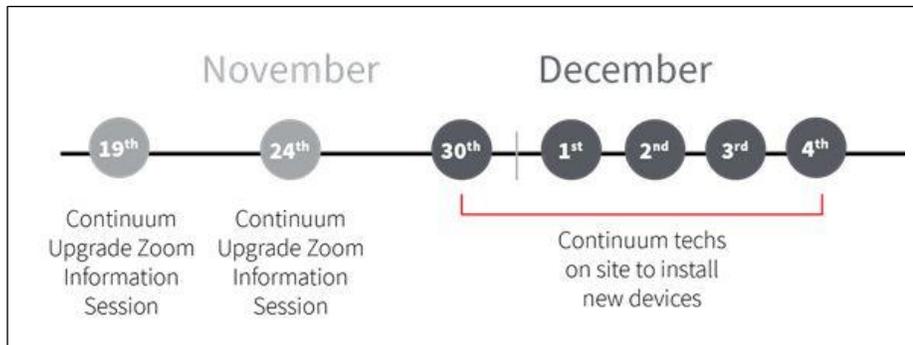
WEAR a cloth mask over your nose and mouth.

WAIT. 6 feet apart. Avoid close contact.

WASH your hands or use hand sanitizer.

A Note from Continuum: *Your Continuum TV service is about to get a lot better!*

We're upgrading to All-Digital Service, which means improved picture quality and sound. To receive all-digital service, each TV will need its own Continuum set-top box. To avoid service interruptions, residents of The Pines will receive one set-top box (DTA) at no cost. This box will be assigned to your residence and will stay in place when you move. If you have additional TVs or would like a box with more advanced features, please contact Continuum at 704-235-6327 and place an order. This link offers more information: [Continuum](#)



We will be holding Zoom informational sessions on November 19th and 24th to share the different upgrade options and to answer any questions. IL residents will receive the Continuum Zoom invitation in an email from Rebecca Johnson, The Pines' Social Services Office Manager.

Schedule

Thursday 11/19 at 10am: Continuum Upgrade Zoom Information Session

Tuesday 11/24 at 11am: Continuum Upgrade Zoom Information Session

November 30th – December 4th: Continuum techs on site to install equipment

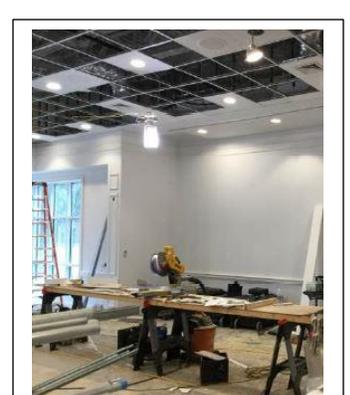
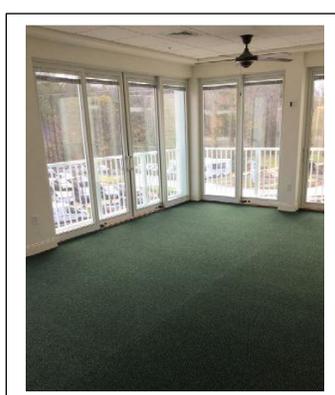
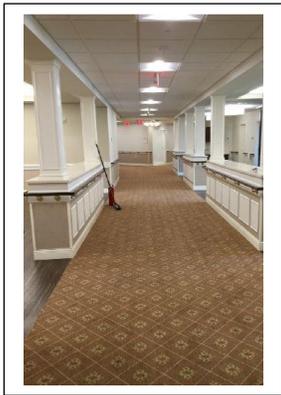
**Continuum customer support will be on site to answer any questions.*

If you have any questions in the meantime, please contact Continuum at 704-235-6327 or visit online at ourcontinuum.com

Construction Corner

Rodgers Builders has provided their most recent weekly report regarding progress with the rebuilding and expansion project, which can be read by clicking this link: [Rodgers](#). Here are some of this report's highlights:

- New Nursing Wing: furniture installation.
- Villa #1: can lights, trim and interior/exterior paint continues.
- Villa #2: trim install, flooring, and balcony work continues.
- Fitness Center: overhead painting and ceiling grid work.
- Phase 4 & 5 Dining: continued drywall, device, and ceiling grid.
- Davidson Room: device tile and prime paint continues; storm work outside the room as well.
- Photos (from left): Nursing Wing hallway, beauty salon and sunroom; Davidson Room.



Dining Venue Names

Thank you to all residents who completed a recent survey to indicate their preference for the names of our upcoming new dining venues. (An artistic rendering of the new rooftop terrace is pictured below.) Based on the strong response to the following names, The Pines will soon be creating the signage for the following new dining settings:

Dining Venue

Private Dining Room
Waited Table Service
Marketplace
Coffee/Gelato Kiosk
Pub
Rooftop Terrace

New Name

Chart Room
Heritage
Marketplace
Davis Café
Pub
Terrace



Closing Image

Many thanks to Nancy and John Griffith for sharing this photo of their garden's Morning Glories.

