



COVID-19 UPDATE
AND OTHER HELPFUL INFORMATION

For Residents, Family Members, and Staff
Thursday, October 1, 2020

Cumulative Active COVID-19 Cases at The Pines as of: 10/1/20
Non-Health Center Staff: one case

Residents who have had close contact with the staff member who recently tested positive for COVID-19 have been notified, and The Pines offered to have them tested for the coronavirus. This process is in keeping with the protocols established by public health agencies.

Surveillance testing of Health Center residents has been completed, and the results are pending. Staff surveillance testing started today.

ADDITIONAL INFORMATION

Schramm Health Center Visitations

As shared in yesterday's Update, the currently active case of COVID-19 requires that The Pines wait 14 days before indoor visitations can resume, based on the North Carolina Department of Health and Human Services guidelines issued recently. These new DHHS guidelines can be found on our website in the COVID-19 section or can be accessed through this link: [DHHS Visitation Guidelines](#).

COVID-19 Independent Living Resident Survey

Thank you to the 202 residents who have completed the online COVID-19 Independent Living Survey or who have participated through a phone call survey with a Holleran representative. **The deadline for completing this survey is this Friday, October 2nd, (tomorrow).** Results from

all the questions of this survey will be shared with residents later this month, after the responses have been tabulated and reviewed by the survey team. Again, thank you!

Closing Image

This brightly hued, diverse and lush landscaping image at the Jetton Center's main entrance was recently captured by a staff member on a bright, early fall morning.

