



## **COVID-19 UPDATE**

***For Residents, Family Members, and Staff***  
**Friday, May 15, 2020**

It has been emotionally difficult for residents, family and staff of The Pines community to adjust to the presence of COVID-19 among our family members. This development has NOT, however, diminished our determination to manage and contain this virus over the days and weeks to come. We knew that COVID-19 would likely enter The Pines at some point. Even now that it has, rest assured that we will not let our protective guard down, as long as the virus remains in the communities that surround us.

Today, we learned that a resident in our Nursing Wing who was transferred to a local hospital yesterday, tested positive for the virus. This individual was later transferred to Huntersville Oaks and the family was notified. The Pines is administering a second round of COVID-19 testing of all Nursing Wing residents. Today, a non-Health Center staff member also tested positive for coronavirus and is convalescing at home.

We received several questions related to whether The Pines' Independent Living residents will be tested. On the advice of our medical team, the protocol we are currently following is for COVID-19 testing of Independent Living residents to be "symptom-based." Independent Living residents concerned about symptoms are encouraged to contact their primary care providers to discuss whether a COVID-19 test is warranted. At this time, The Pines does not plan to universally administer COVID-19 tests to residents of Independent Living.

Dr. Deanna Mangieri and Kirsten Presby, N.P. are available for consultations with residents enrolled in The Pines' *Senior Care* program. If a test is indicated, Kirsten could come to a resident's home to administer the test on Mondays, Wednesdays or Fridays. On other days, drive-by testing sites are available or the resident can arrange with *Senior Care* to have a *Healthy at Home* staff member come to their residence to administer the test. Residents not enrolled in *Senior Care* are encouraged to contact their primary care provider to discuss whether a test is warranted and what testing option is most appropriate, such as a drive-by test or a home visit from *Healthy at Home*.

The Pines feels incredibly fortunate to have close relationships with the nearby medical community, including senior clinical leaders at Atrium Health. These relationships give The Pines tremendous resources to call upon. Ready access to this expertise gives us greater confidence as we navigate the uncharted waters of this pandemic's evolution.

**New COVID-19 Cases at The Pines (5/15/20)**

Health Center Residents: 1 case  
Non- Health Center staff: 1 case

**Cumulative COVID-19 Cases at The Pines (5/15/20)**

Health Center Residents: 6 cases\*  
Health Center Staff: 3 cases  
Non-Health Center Staff: 3 cases\*

\*Includes today's new cases

**ADDITIONAL INFORMATION**

**Certificates of Appreciation to Staff from the Residents' Association**

On behalf of all residents, the Residents' Association is distributing personalized certificates to all employees of The Pines as an expression of its gratitude for their "exemplary service in all areas of responsibility."

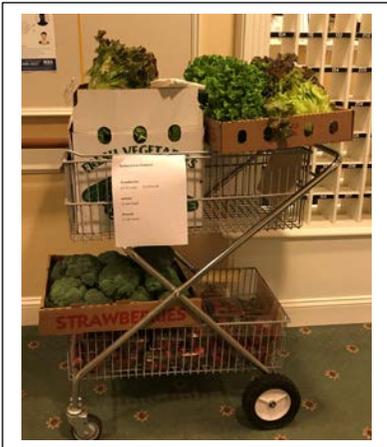
Designed by John Griffith, these certificates were proposed by John Cooke, in place of a hand clapping ceremony which occurs in many cities. Pines staff works different shifts around the clock, so the certificates help to assure that all team members are recognized.

Jean Johnston (top right photo), President of the Residents' Association, signed and dated each certificate personally. She had just recovered from a sprained wrist but happily, even after all that signing, her wrist is still fine!

Many thanks to the Residents' Association for this deeply appreciated and permanent recognition for all members of The Pines' staff.



## Farmers Market Cart at The Pines



Wendy Tobin was seen throughout the main building today carting fresh strawberries, broccoli and lettuce for residents to buy (at incredibly reduced prices). This was a test run to explore a possible relationship with Barbee Farms that could permit residents to buy fresh, seasonal fruit and vegetables delivered to The Pines. Thank you, Wendy, for taking your day off to explore this possible relationship with our local farm. The colors, alone, of this produce were delightful. No doubt, the flavors were as well!

## Grocery Shopping—A Team Effort

Wendy shares this helpful information about our grocery shopping process: when a resident submits a grocery request, the request is reviewed by Wendy (who may call residents for clarification) and then given to Renee Sanders, who spends considerable time creating a cumulative list organized by the aisles in the grocery store. This is then given to recently hired college students (keeps Pines staff out of harm's way) who do the actual shopping. The bags are delivered to the main entrance where Renee and Charles collect them, photocopy receipts, and make deliveries to apartments, cottages and villas. The copied receipts and resident grocery lists are given to Ron Hoffman along with an accounting cover sheet. Ron enters the date, amount, and receipt reference number in a spreadsheet which then goes to Amani Tadross (Business Office) who posts the amount to residents' monthly statements. Wendy Tobin takes on "clean up"—fielding calls about missing items, ordering hard-to-find items via her Amazon Prime account, and making deliveries to residents. Please know that some items requested may not be available in stores.

Most prescriptions are secured by the same college students; however, certain items need to be picked up immediately and Wendy, Ron and Charles make those runs.



In order for Renee to create the shoppers' list, we must receive your lists by noon the day preceding your shopping day. We cannot accept grocery lists after noon because creating the shoppers' cumulative list takes several hours. Additionally, we cannot accept requests to add items after you have submitted your list. While it may seem that the addition of a box of crackers, a carton of milk, or a piece of fruit is a simple matter, it really is not because of the magnitude of these shopping expeditions. Thank you for understanding.

## Who Is This?



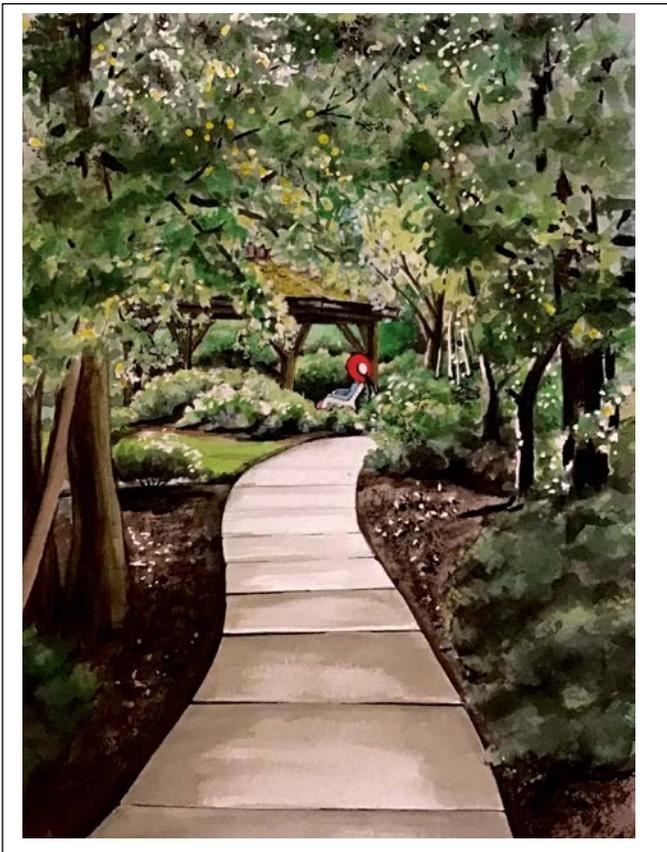
Bob Osborn sends this photo and humorous note:

*“Who is this? No, this is not a homeless man, just a Pines resident hoping to get to a barber soon!”*

## Mental Health Resource Reminder

Our local online news source, *News of Davidson*, provides this link from Mental Health America of helpful resources for addressing stress and anxiety: [MHA](#)

## Closing Image



John Griffith sends along this wonderful watercolor with the following note and invitation:

*“The other day Nancy and I were walking on campus and she took a picture of the sidewalk leading to the Gazebo in Azalea Court.*

*When I saw the photo, I decided to paint a version and add it to my COVID-19 series. I added the gal in the red hat! I am seeking a title. It would be fun to have suggestions from more neighbors!”*

We look forward to sharing the winning title with you! You can email your suggestions to John: [jvg@presby.edu](mailto:jvg@presby.edu)