



**COVID-19 UPDATE**  
**AND OTHER HELPFUL INFORMATION**

*For Residents, Family Members, and Staff*  
**Thursday, September 24, 2020**

**Cumulative Active COVID-19 Cases at The Pines as of: 9/24/20**  
No Cases\*

\* Please click [here](#) to read the 9/8/20 Update that explains The Pines' listing on the current NC DHHS COVID-19 Ongoing Outbreaks in Congregate Living Settings Report.

**ADDITIONAL INFORMATION**

**Update on the Executive Director/CEO Search Committee's Work**

Barb Neidinger, Chair of the Executive Director/CEO Search Committee, shares the following:

*"Thanks again to the residents for their input on the August Survey. Based on that input, the Search Committee finalized a Job Description for the position and identified the Leadership Attributes that are desired. The Search Committee also hired the Executive Search firm, Anderson & Associates ("Anderson"), which is based in Charlotte. This firm knows The Pines well, as it was involved in the Executive Director/CEO search in 2015. Anderson estimates that they are at the midway point of their search for candidates. The Search Committee looks forward to begin discussing candidates by the end of October."*

**COVID-19 Resident Survey**

Thank you to the 134 residents who have thus far responded to the COVID-19 online survey sent to Independent Living residents. We encourage all Independent Living residents to complete this survey, so its results represent the perspectives of everyone in our community.

A Holleran representative will begin calling today all residents who do not have internet access to conduct this survey by phone. In addition to assuring these residents' confidentiality, Holleran's services were chosen so that this survey's results could be compiled as quickly as possible. All residents' input regarding The Pines' current safety policies is very welcomed and important.

### **Resident Council Request**

Recently, management received numerous emails from residents related to The Pines' current transportation policies. Please know that these have been read and the strong and, at times, varied perspectives shared provide important input to The Pines' assessment of these policies. The survey that was emailed to residents this past Tuesday will further help ensure that all in the community have an opportunity to share their preferences on these transportation policies as well as other community safety policies.

Thank you for your patience as The Pines assesses these policies while also managing the daily operations of the community, which have increased considerably in complexity over the last 6 months. We know this is a very difficult time for residents and that the continuing COVID-19 frustrations burdening everyone and virtually everything on our campus, including the challenges it presents for communal life at The Pines, may feel at times unbearable. We understand how stressful this time is for our residents, and we are working to find solutions that can bring greater ease and comfort to all in our community, while we also continue working to maintain a safe and healthy environment for all.

### **Closing Image: Raindrops on Roses**

