

# Bethel Nursing & Rehabilitation Center

## VISITATION PROTOCOL FACT SHEET

- Limited visitation may change at any time at the discretion of the DOH or the facility.
- If a staff member or resident tests positive; in-person visitation may be suspended for 14 days from the date the positive test was reported on the DOH HERDS survey. This is determined on a unit by unit basis in accordance with NYS guidance and CMS regulations.
- Appointments must be made with the Receptionist, in advance, by calling the main number.
- All visitors will be screened for signs and symptoms of COVID-19 prior to resident access and visitation will be refused if the individual(s) exhibit any COVID-19 symptoms; or do not pass the screening questions. Please reschedule your visit if you are not feeling well!
- We highly encourage visitors to get tested in the 72 hours prior to your visit. Even if you are not feeling sick you could be infected. Even vaccinated people can be infected without experiencing symptoms.
- All visitors will have their temperature taken prior to visitation, if a visitor has a fever  $\geq 100.0$  F, then they will not be allowed to visit.
- Visitors must complete the documentation screening before the visit can occur; including contact information.
- Visitation will be held Monday – Friday. Hours of visitation are 10:00am, 11:00am, 2:00pm, 3:00pm, 4:00pm, and 5:00pm. Visitation time will be kept to no longer than 30 minutes. Please arrive early to allow time to complete the screening questionnaire.
- The visitation area will be cleaned and disinfected after each visit.
- Visitation is limited to the main lobby proper. Current safe social distancing within the main entrance area allows for four residents at a time to receive visitors.
- Visitors under the age of 16 years must be accompanied by an Adult 18 years of age or older. Visitors must be able to follow infection control guidelines.
- Visitors must wear a facemask at all times while on the premises. If you do not have one, a mask will be provided. No food or drinks will be permitted during the visit.
- As tolerated, the resident must also wear a facemask.
- Floor markings and social distancing must be adhered to during visitation.
- Hand hygiene must be practiced with alcohol-based hand rub, which will be provided.
- If a resident is in a 14-day quarantine or observation period, visitation is not permitted.
- If any visitor fails to adhere to the protocol, he/she/they will be prohibited from visiting for the duration of the COVID-19 State declared public health emergency.

April 1, 2021