

Bethel

at the Heart of Senior Living

Corporate Office
Bethel Communities
Management I, LLC
67 Springvale Road
Croton on Hudson, NY 10520
914-739-6700

www.bethelwell.org
www.theknolls.org

The Knolls
Continuing Care Retirement
Community
(Independent Living, Assisted
Living, Skilled Nursing)
55 Grasslands Road
Valhalla, NY 10595
914-461-4500

Bethel Nursing &
Rehabilitation Center
Skilled Nursing, Sub-Acute
Care, Dementia Unit &
Out-Patient Rehabilitation
67 Springvale Road
Croton on Hudson, NY 10520
914-739-6700

Bethel Springvale Inn
Assisted Living
62 Springvale Road
Croton on Hudson, NY 10520
914-739-4404

Bethel Nursing Home
Skilled Nursing &
Sub-Acute Rehabilitation
17 Narragansett Avenue
Ossining, NY 10562
914-941-7300

Bethel Adult Day Services
Social & Medical Day Care
19 Narragansett Avenue
Ossining, NY 10562
914-941-7300

The Pines at Narragansett
Independent Senior Living
19 Narragansett Avenue
Ossining, NY 10562
914-941-7300

Bethel Home Care
Licensed Home Care Agency
Certified Home Health Agency
914-941-1300

Dear Residents & Families:

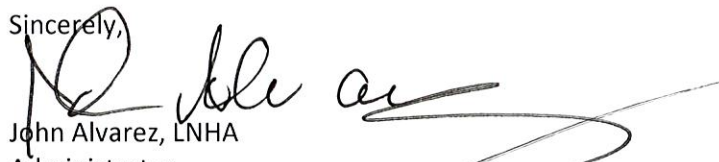
Both the New York State Department of Health (NYSDOH) and the Centers for Medicare and Medicaid Services (CMS) maintain information on nursing homes that includes performance on quality measures, complaints, inspection results, and citations and enforcement actions, as well as any penalties imposed on the nursing home. CMS has created a tool called [Care Compare](#) to help consumers search for and select nursing homes and other health care providers.

According to CMS, the information it maintains on nursing homes should be used with other information you gather about providers and facilities in your area. In addition to reviewing the Care Compare information, you should talk to your doctor, social worker, or other health care providers when choosing a provider. Additional tips for selecting a nursing home can be found in CMS's guide to selecting a nursing home: <https://www.medicare.gov/care-compare/en/assets/resources/nursing-home/02174-nursing-home-other-long-term-services.pdf?redirect=true>.

The following web addresses can provide quality and compliance information.

- https://profiles.health.ny.gov/nursing_home/index
 - On the New York State Department of Health (NYSDOH) site, select the nursing home by name after selecting the appropriate Region/County from the dropdown menu, and open the Inspections tab to view any Complaints, Inspection results including any Citations, and any Enforcement actions against the nursing home.
- <https://www.medicare.gov/care-compare/?providerType=NursingHome&redirect=true>
 - On the Centers for Medicare and Medicaid Services (CMS) Care Compare site, enter the name of the nursing home in the search box. Click on the name of the nursing home to view Inspection results as well as any penalties that have been imposed.

Sincerely,


John Alvarez, LNHA
Administrator
Bethel Nursing and Rehabilitation Center