

Bethel

at the Heart of Senior Living

Corporate Office

**Bethel Communities
Management I, LLC**
67 Springvale Road
Croton on Hudson, NY 10520
914-739-6700

**www.bethelwell.org
www.theknolls.org**

The Knolls

*Continuing Care Retirement
Community
(Independent Living, Assisted
Living, Skilled Nursing)*
55 Grasslands Road
Valhalla, NY 10595
914-461-4500

Bethel Nursing & Rehabilitation Center

*Skilled Nursing, Sub-Acute
Care, Dementia Unit &
Out-Patient Rehabilitation*
67 Springvale Road
Croton on Hudson, NY 10520
914-739-6700

Bethel Springvale Inn

Assisted Living
62 Springvale Road
Croton on Hudson, NY 10520
914-739-4404

Bethel Nursing Home

*Skilled Nursing &
Sub-Acute Rehabilitation*
17 Narragansett Avenue
Ossining, NY 10562
914-941-7300

Bethel Adult Day Services

Social & Medical Day Care
19 Narragansett Avenue
Ossining, NY 10562
914-941-7300

The Pines at Narragansett

Independent Senior Living
19 Narragansett Avenue
Ossining, NY 10562
914-941-7300

Bethel Home Care

*Licensed Home Care Agency
Certified Home Health Agency*
914-941-1300

October 21, 2021

Dear Residents & Families:

Both the New York State Department of Health (NYSDOH) and the Centers for Medicare and Medicaid Services (CMS) maintain information on nursing homes that includes performance on quality measures, complaints, inspection results, and citations and enforcement actions, as well as any penalties imposed on the nursing home. CMS has created a tool called [Care Compare](#) to help consumers search for and select nursing homes and other health care providers.

According to CMS, the information it maintains on nursing homes should be used with other information you gather about providers and facilities in your area. In addition to reviewing the Care Compare information, you should talk to your doctor, social worker or other health care providers when choosing a provider. Additional tips for selecting a nursing home can be found in CMS's guide to selecting a nursing: <https://www.medicare.gov/care-compare/en/assets/resources/nursing-home/02174-nursing-home-other-long-term-services.pdf?redirect=true>.

The following web addresses can provide quality and compliance information.

https://profiles.health.ny.gov/nursing_home/index

On the NYSDOH site, select the nursing home by name after selecting the appropriate Region/County from the dropdown menu, and open the Inspections tab to view any complaints, inspection results including any citations, and any enforcement actions against the nursing home.

<https://www.medicare.gov/care-compare/?providerType=NursingHome&redirect=true>

On the CMS Care Compare site, enter the name of the nursing home in the search box. Click on the name of the nursing home to view inspection results, as well as any penalties that have been imposed.

Bethel Nursing and Rehabilitation Center (Croton-on-Hudson, NY), Bethel Nursing Home (Ossining, NY), and The Knolls (Valhalla, NY) are all part of not-for-profit corporations.

Bethel Families and Residents

Page 2 of 2

NYS has provided for increased transparency for the public; assisting those selecting nursing homes to know who the nursing home contracts with for various services.

The following provide services under contract to our nursing homes:

- Nutrition Management Services Company- Culinary Services
- ProCare LTC- Long Term Care pharmacy
- White Plains Hospital Lab- Laboratory services
- Precision Health- X-ray and ultrasound services
- Clean Tex Services/Tex Care Inc. - Laundry services
- Angel Care Services, Infinite, Prime Time, White Glove, and Cedar Park- staffing services agencies

Sincerely,



Beth Goldstein
Chief Executive Officer